

Banff Caribou Properties Ltd. Employee Ski Pass Program 2020-21



Lake Louise Refund Policy 2020 – 2021

Purchase your 2020/21 Season Pass with confidence. If you change your mind about owning a 2020/21 Season Pass prior to using it, your unused Season Pass, along with any Season Pass add-ons*, will be promptly refunded (less a 2% processing charge) no questions asked.

*Season Pass add-ons include VIP parking, Storage Locker, VIP Base Area Lift Priority and VIP Combo.

For extended insurance, we recommend purchasing a Refund Insurance at the time of purchasing your Season Pass.

Season Pass Refund Insurance can be purchased for \$40 per pass and \$90 on a Family Pass. There will be no refunds whatsoever on Season Passes unless the Refund option is purchased at the time of pass purchase. The Refund option is only valid as a result of medical conditions supported by a Doctor's certificate, or a transfer of employment, supported by a letter from your employer. The Refund option is not refundable. The Refund option is not available for the Corporate pass, VIP Parking, VIP Add-Ons, Lockers, Tiger Pass, Super Senior Pass or Grad 2 Fun Pass.

Refund amounts are based on the following formula. The cost of your season pass less the number of days skied (multiplied by the daily rate for the age category applicable to the pass) to a maximum of the percentage listed opposite the date of the claim.

Date of Claim	Refund
Prior to Opening	100%
Prior to December 15, 2020	75%
Prior to February 1, 2021	50%
Prior to March 1, 2021	25%
After March 1, 2021	0%