



MEMBERS TERMS & CONDITIONS

PAYMENT OF FEES

- Full payment must be received on or prior to a member's first visit to the Fairmont Banff Springs Fitness and/or Aquatic facilities
- All fees and other charges are subject to the addition of Federal Goods and Service Tax or any other applicable federal or provincial tax

USE BY MEMBERS

- Any abuse of membership, including sharing of passes and unauthorized entry, will result in immediate permanent termination of membership
- All membership rates listed (excluding family passes) apply to one adult only and cannot be shared with other family members
- Aquatic memberships will be offered from Monday to Thursday all day and Friday mornings, excluding all bank holidays
- The Family Fitness including Midweek Aquatic Membership allows access for children Monday to Thursday and Friday mornings only and excludes all bank holidays. The adult passes permit access 7 days per week.
- Family memberships are valid for two adults and up to three children under the age of 16
- Corporate rate available for selected businesses, proof of eligibility and validation will be required
- 20% discount off regular priced products and services at the Fairmont Spa and Boutique
- 20% discount at all Banff Springs Hotel restaurants, excluding 1888 Chop House, Dome restrictions apply
- New signs up for an Annual Fitness Membership are eligible for a 1 x 60 minute complimentary personal training session. This session must be utilized within 3 months of membership activation.
- **Lockers are for day use only.** All members must use the lockers located in the changing rooms for personal belongings. Members are not to leave their belongings unattended around the gym during their workout. Belongings left in lockers overnight will be retrieved and placed in the hotel lost & found.

Fitness Members will have access to the following facilities and services:

- Fully-equipped weight room and fitness studio
- Indoor lap pool, indoor hot tub, outdoor heated pool
- Fitness classes and programs as per the monthly fitness schedule
- Change room with lockers, towels, and shower room amenities

Aquatics Members will have access to the following facilities and services:

- Indoor lap pool, indoor hot tub, outdoor heated pool
- Change room with lockers, towels, and shower room amenities

FACILITY HOURS

- **Weight room: open 24 hours daily**
- **Fitness Studio: open 24 hours daily**
- **Aquatic Facilities: open 6:00 am - 10:00 pm daily**
- **Change rooms: open 6am-10:00pm daily**
- **Spa Reception: open 8am-8pm daily**

FACILITY RULES

- You are required to present your membership card upon each visit.
- For access to the Fitness Centre between 8:00 pm- 8:00 am, membership card **MUST** be presented to the hotel front desk in order to obtain a key to access the facility. Upon leaving the gym key must be returned to front desk.
- **Members must exit the pool area no later than 9:45 to permit cleaning of the facilities.**
- Any loud or disruptive behaviour will NOT be tolerated by the Fairmont Banff Springs.
- The Aquatic Facilities are unsupervised, with no lifeguard on duty. The Fitness Facilities are staffed intermittently between 6am-8pm.
- The minimum age requirement for fitness center use is 16 years. Children under the age of 12 cannot use the pool facility unless accompanied by an adult.
- Members are encouraged to bring their own water bottles (no glass please) for use during their workouts and around the pools.
- Members shall not change the music, the volume or the room temperature to their own liking.
- Members will sanitize all equipment after use, and drape towels when using strength machines. All equipment should be put away after.



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PROHIBITED ITEMS

- The Fairmont Banff Springs is a licensed establishment and is governed in accordance to Alberta Liquor and Gaming Commission. The Fairmont Banff Springs is governed by the Province of Alberta Public Health Act, Swimming Pool Regulation: Alberta Regulation # 247/85. All members must adhere to the rules and regulations of this act, meaning **any alcohol must be purchased on site and may not be brought in from outside**, this would result in confiscation of the alcohol and permanent termination of your membership.

CLOSURE NOTICE

- The member acknowledges and agrees that Fairmont Banff Springs retains the right to allow private and exclusive use of the health and fitness facilities by private groups consisting of guests at the Fairmont Banff Springs.
- Whenever possible, Fairmont Banff Springs will provide at least 24 hours notice detailing hours the facility will not be available.

RENEWAL OF MEMBERSHIP

- Renewal of memberships is the responsibility of the member.
- Renewals are to be made in person at the Fairmont Spa Reception and payment must be made at time of renewal.
- Expired memberships will not be valid under any circumstance.
- Expired memberships may result in the member being placed on a waitlist for renewal.

MEMBERSHIP HOLDS: APPLIES TO ANNUAL MEMBERSHIPS ONLY

- **ONLY ANNUAL MEMBERS** are permitted to place their membership on hold **once per membership term, with the maximum duration of six months.**
- Members are to provide the Fairmont Spa Reception Agent with their membership card, fill out and sign the membership hold agreement.
- To re-activate membership, members are to advise the Fairmont Spa Reception Agent on the day of return; and a new parking pass and membership card with the updated expiry date will be given.

EARLY CANCELLATIONS/TRANSFERS

- Early cancellations are only permitted if the member moves residence out of Banff or if there's any medical issue (with a doctor's note) that prohibits the member from using the facilities.
- For membership transfers the original membership holder and transferee must attend Fairmont Spa Reception between Mondays to Thursdays. Original member must **have a minimum of 1 month left before expiry.**
- The transferee must present his/her I.D.; fill out and sign the membership agreement form, and then a membership card will be issued.
- Circumstances beyond geographical move must be approved by Fairmont Spa Management.



Fairmont Banff Springs may change the terms & conditions and facility hours at our discretion, without notice to the member. Any changes must be honoured by the member.



Any breach of this contract and/or the above terms & conditions will be handled on an individual basis at the discretion of the Fairmont Spa Director



The Fairmont Banff Springs retains the right to suspend and/or cancel memberships without refund.

Yes, I want to receive commercial electronic messages, including **monthly newsletters and weekly discount notifications** about products and services from Fairmont Spa. I can unsubscribe at any time. (To view our privacy and opt-out policies please visit www.fairmont.com and select the privacy icon at the bottom of the page)

I acknowledge and agree to the above Terms and Conditions:

NAME _____

DATE _____